

Direct Payment Support Services for People Employing Personal Assistants in Barking & Dagenham



About Vibrance...

- Vibrance is a social care charity providing support across London and the South East
- We are celebrating our 35th birthday in 2024!
- Our services include registered care, supported living, day opportunities and supported employment
- We have been providing self-directed support services since 2008
- We have been working in partnership with London Borough of Barking & Dagenham since 2020

NEW! Direct Payment Support Service in Barking & Dagenham

In 2024 Vibrance successfully re-tendered to continue providing Direct Payment Support in Barking and Dagenham.



Our new service reflects the feedback from Residents and Social Workers; that people would benefit from more hands-on support throughout their Direct Payment journey, in order for them to become more confident and compliant in their role as an employer.

This new contract is only in place for adults (i.e those over 18). Direct Payment support for those under 18 is currently provided by Social Workers.

Vibrance Role

- Supporting Direct Payment recipients employing a PA(s) to understand and sign the LBBB Direct Payment agreement.
- Raising awareness of employers' legal responsibilities
- Ensuring employers undertake pre-employment checks and retain evidence for all PAs.
- Ensuring any newly recruited PAs have the required checks before being added to payroll.
- Over the next 12 months Vibrance will be making contact with every employer and supporting them to review their PA paperwork and checks.

PA Recruitment



- To support people to recruit PAs, we have an online PA register www.linkmeup.org.uk
- All PAs have been DBS, right to work and reference checked by Vibrance
- Ongoing recruitment to the register working in partnership with Job Centre Plus, LBBD Job Shop, Care Providers Voice
- Also offer and manage bespoke adverts on Indeed, GOV.UK and social media

Meet our B&D Team



Karen Murphy
Team Manager



Shukri Hersi
SDS Coordinator



Lauren Hillis
SDS Coordinator



Xanthia Altius
SDS Administrator

Contacting Vibrance

- Email bdsds@vibrance.org.uk
- Call us on 020 4513 2233
- Visit our website www.linkmeup.org.uk
- Service is available Monday to Friday, 9am to 5pm



Any questions?

